

The ISSUES

Smart List

12/1/2004

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XYZ Water District Company

Number	IDEA or ITEM DESCRIPTION	SHORT TITLE	TYPE or Timing	Parking Lot
1	Improve Company Communication.	Communication	MANAGERIAL	
2	Empower employees better.	Empower Staff	STAFF	
3	Board members should not micro-manage.	Micro-Management	GOVERNANCE	
4	Customer service.	Customer Service	PUBLIC	
5	Employee vehicles and benefits.	Benefits & Vehicles	STAFF	
6	Training and certification.	Training	STAFF	
7	Staff safety.	Safety	STAFF	
	Not enough water development.	Water Development	CAPITAL FACILITIES	YES
8	Educate public on conservation.	Education/Conservation	PUBLIC	
	Public Relations Issues.	P.R.	PUBLIC	YES
9	Office environment.	Office Environment	MANAGERIAL	
10	Low pay.	Low Pay	MANAGERIAL	
	Equipping of operators with proper tools and supplies.	Better Tools	TECHNICAL	YES
11	Improve State and EPA Compliance.	Compliance	TECHNICAL	
	Partner better with other water entities.	Partnerships	MANAGERIAL	YES

Categories
GOVERNANCE
MANAGERIAL
STAFF
TECHNICAL
FINANCIAL
CAPITAL FACILITIES
PUBLIC
OTHER

NOTE: Only the first 16 open items of this list will be prioritized.